

Dear Consumer, Carrier and Service Provider:

## **IMPORTANT NOTICE:**

Effective the Friday 26<sup>th</sup> August, 2016 The Regulatory Authority will be relocating to our new office premises:

**1<sup>st</sup> Floor, Craig Appin House  
8 Wesley Street  
Hamilton HM 11**

To effect this move, our offices at Cumberland House will be closed on Friday the 26<sup>th</sup> August and we will reopen in our new location on Monday 29<sup>th</sup> August.

Email and telephone will be unavailable to all of our staff during the move and we apologise for any inconvenience this may cause. Thank you for your patience and understanding.

We look forward to servicing you from our new location.

Kindest regards from  
The Management and Staff of the  
Regulatory Authority