

Logic Fixed Wireless Access network outage notice:

1. The name of the telecommunications carrier; Logic Communications
2. The date of the notice; 20th October, 2014
3. The name, position, and 24x7 contact information of the person completing the notice or other responsible persons familiar with the situation; Richard Lau, CTO Keytech, 299-3568
4. The date and time of onset of outage; 17th October 2014, approximately 18:00
5. a brief description of the problem; Fixed wireless access network was effected by hurricane Gonzalo due to wind and loss of electrical power
6. the particular services affected; Wireless access network, VoIP and internet services
7. the geographic area affected by the outage: all areas of the island

Update:

- All outage and network problems that occurred
Logic Communication's wireless access network was impacted by hurricane Gonzalo as result of the base stations and transport links was not functional due to weather related issues and loss of electrical power.

- Any partial services that still are not operational
Fixed wireless access, voip, and internet services are still not operational Far East & Western ends of the island is still without service

- Outages that occurred and are now fully restored – Far East & Western ends of the island is still without service

Update (20th October, 2014 – 12:00 pm):

- All outage and network problems that occurred
Logic Communication's Northrock network was hurricane Gonzalo – The Transport and Access network required repairs and calibration

- Any partial services that still are not operational
Far East & Western ends of the island is still without service

- Outages that occurred and are now fully restored – Have not been fully restored