

Review of Local Number Portability - Questionnaires

In its Determination on Number Portability (NP02/13-1100) the Authority indicated its intention to review the Determination after number portability had been in place for a year. In order to assist the Authority in this review, the Authority invites operators and users to respond to a questionnaire and to send their responses by email no later than September 17, 2015 to:

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Consumer Affairs & Carrier Compliance Manager
Email: nsmith@rab.bm
Number: 441-474-6020

Porting System

1. Overall how well is the number portability system working?
2. Is the information (workshops, specifications and slides) provided about the system adequate or how could it be improved?
3. How easy is it for your staff to use the webpage interfaces to the number portability database system provided by RunMyProcess? Can you suggest any improvements?
4. How effectively have you been supported when you have experienced any problems with the number portability database system provided by RunMyProcess? Can you suggest any improvements?
5. Are there any problems with the number portability database system provided by RunMyProcess that have not been resolved satisfactorily?

Cooperation between operators

6. Have you received adequate cooperation from other operators over the operation of number portability? If not please say which operators have not cooperated adequately and provide details.
7. Can you suggest how RAB could improve cooperation between the operators?

Routing of calls and interconnection

8. Have you experienced any problems over interconnections and the routing of calls and text messages to ported numbers?
9. Are these problems continuing? If so please provide details.
10. What would you like RAB to do to resolve any such issues? Should all operators be required to do All Call Query?

Overall effect

11. How helpful is number portability in enabling you to compete effectively?
12. What changes if any do you think that RAB should make to the Determination?
13. Would you like RAB to convene a meeting with all operators to review number portability or do you think this is not necessary?